

Chief Medical Officer's Report

JANUARY 28, 2019

DATA FROM 12 MONTHS PRIOR TO ONE MONTH AGO



Recruitment and Staffing



Announcements and Updates - none

Current vacancies

- Pediatrician for HTP – immediate need

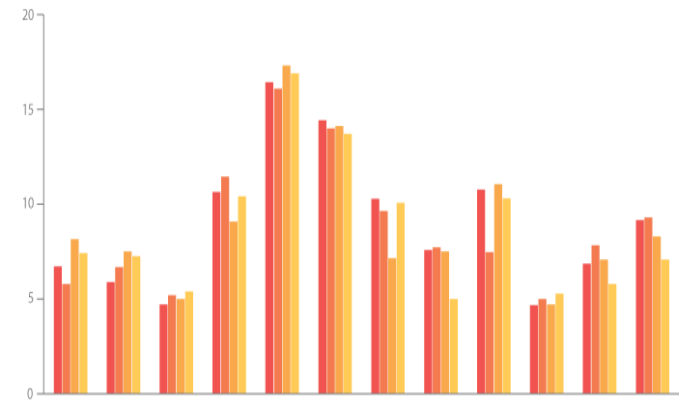
Upcoming Vacancies/Resignations

- Dr. Deborah Grate, Saluda, June 2019
- Dr. Jon Berbin, McCormick, October 2019, ****maybe****

Recruiting/Plans

- **Ms. Megan Carson, PA, to start full-time at Uptown (shadowing now)**
- **Mr. Chris McCaslan, PA, to start full-time at LC4 February**
- **Dr. Joey Krakowiak to start full-time at Uptown/Bethany in August**
- **Mr. Bill Stanley, PA, will transition from Uptown to full-time floater in August**
- residents interested from MCFM; 1-2 for 2020; **1-2 for 2021**

Production Highlights



Overall for month

- Last month's FP patients per day: 15.1 ↓
- Last month's Peds patients per day: 16.9 ↑

“Real” Range – 11.7 to 21.4 patients per day

- Notables
 - Numbers generally down for all
 - Highest producer was Reynoso at TCC
 - Migrant Clinic demand slowing some

Official CHC APRN agreements have been distributed and are being returned with both APRN and physician signatures

Quality/Population Health



Patient-Centered Medical Home (PCMH)

- Uptown FP provisionally certified, in for review, TCC level 3 until Jan 2020
- Organization-wide certification follows the Uptown approval, then TCC
- Hopefully *last* check-in was 1/25/19, which was successful – now our case goes off for review

Meaningful Use

- Successfully Submitted Stage 2 for 2016
- Unsuccessful in 2017 and 2018 (portal and messaging)
- Will re-evaluate once EHR conversion done in July 2019

Population health

- New staff being hired
- Received award from Molina for “most gaps closed”
- Work continues through strong effort from Director of QI and Population Health

Quality Improvement Committee

November 30, 2018 Quality Improvement Committee Meeting

Approval of prior meeting minutes

Grant - Discussion regarding fluoride varnish (what we do) versus sealants (what HRSA would like us to track). Platt will speak to other providers and we will look into how much we are billing vs how much we are buying.

HEDIS - Weekly call to update gap closures till the end of the year. Gap closure events have occurred and continue to be scheduled to help our efforts. We continue the daily scrubbing of appointment lists for patients with gaps that need addressing and notifying offices.

Measure Reports – Simons has provider-specific clinical measure data available, continuing to develop format for presentation. Target is a regularly published monthly report.





New Business – Morgan brought up question of current flu test accuracy. Anecdotal reports confirm what we are seeing, but results are unusual. Battle requested any questionable results to be sent to Labcorp for comparison and she will report back on any comparisons to date.

Next meeting – January 25, 2019

Quality Measures



Control of diabetes (A1C levels)

		Where we are	Where we want to be
	Good (< 8)	68.6%	>60% 
	Still too high (>9)	22.1%	<22% 

Something changed for the better after November – huge shift from “not done” to “<8” – but it continues!

Quality Measures

Control of hypertension (blood pressure)

Where we are

Where we want to be



Lost goal

57.3%

60% **✗**

Decreased again, still below goal



Quality Measures



Cervical cancer screening (Pap tests)

Where we are

Where we want to be



At goal

38.3%

35%



Small increase again

Quality Measures



Breast cancer screening (mammograms)

Where we are

Where we want to be



So-so

52.8%

60%



**Nice increase again from last month,
getting closer to goal**

Quality Measures

Colon cancer screening (colonoscopies)

Where we are

Where we want to be



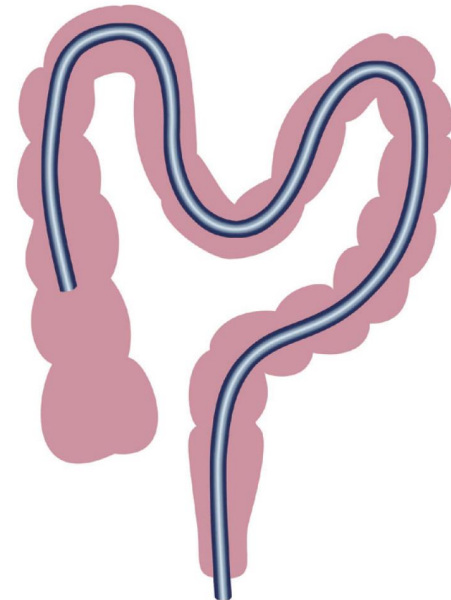
Approaching
goal

43.5%

47%



Small increase again from last month



Quality Measures



Vaccination rates (children)

Where we are

Where we want to be



Still a ways to go

18.9%

30%



Decreased from last month, but should be increasing.

Taking flu shots out = 69%.

Investigating, probably multiple reasons –

After 2nd birthday

Parents don't see importance

Shortage for a short period

**Not getting historical data in system
(maybe) not documenting some shots**

Quality Measures



Appropriate meds for persistent asthmatics

Where we are

Where we want to be



Not there yet

62.3%

80%



Small decrease from last month

Quality Measures



CAD (heart) patients on lipid lowering therapy

Where we are

Where we want to be



Still up!

75.4%

80%



**Small increase from last month,
but still big increase from previous months
from reporting issue.
Actually approaching goal!**

Quality Measures

Adolescent well-care visits, age 12-21



Where we are

Where we want to be



Slipping

41.2%

50%



Slight decrease from last month



Quality Measures

Well-child visits, children 3-6 yrs old



Where we are

Where we want to be



Getting closer

54.2%

60% 

Small decrease from last month

Quality Measures

Well-child visits, total of 6, before 15 months

Where we are

Where we want to be



Steady

49.3%

55% 

Slight decrease from last month



Quality Measures



Depression screening, all patients 12+


Where we are

Where we want to be



Past goal

38.7%

30% 



Continuing to improve. Catching most entry methods now.

Quality Measures



Diabetic Eye Exams

Where we are

Where we want to be



New-ish measure

18.7%

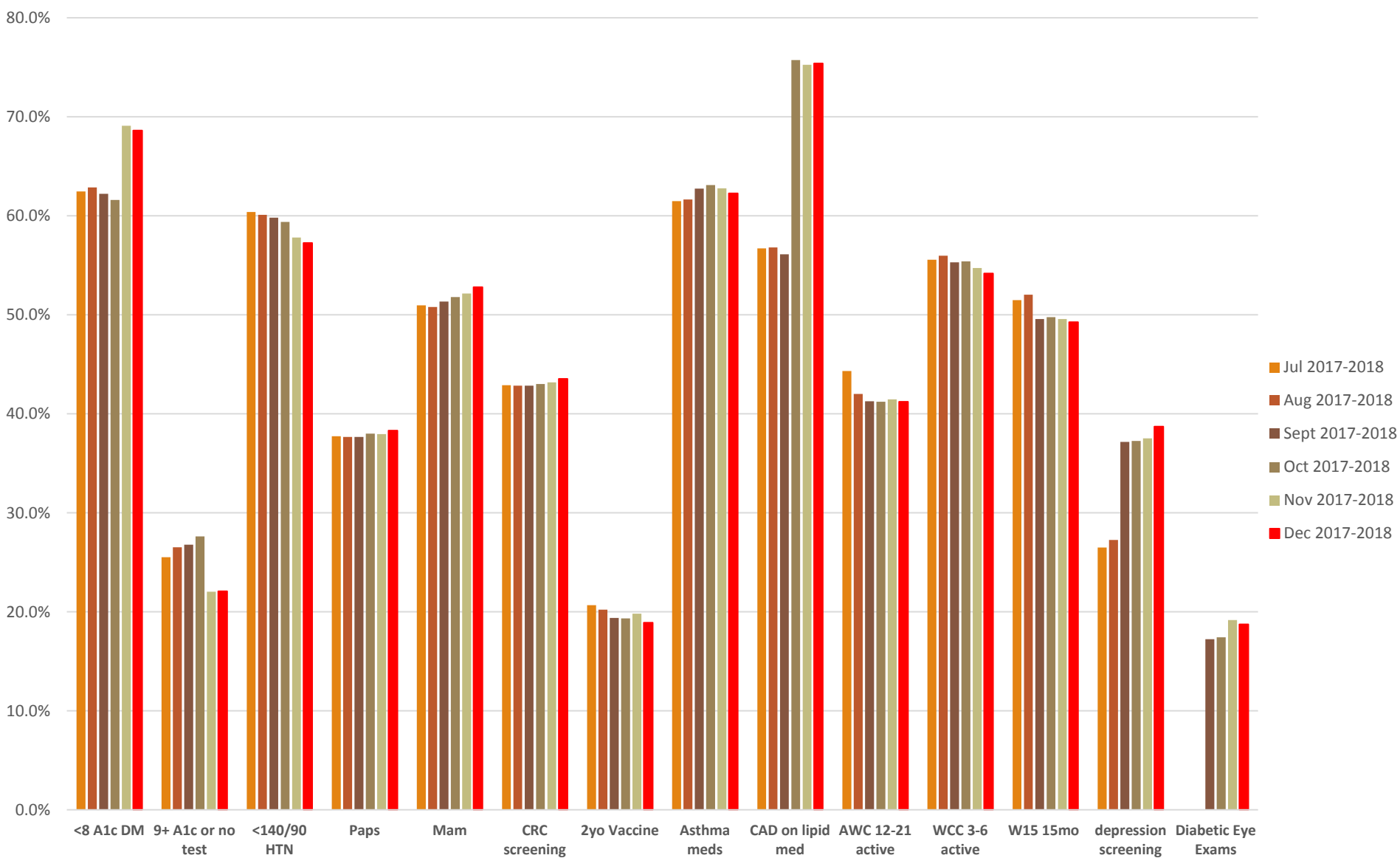
30%



**Good improvement over last reporting, but
small decrease from last month**



Quality Measures Graph



Compliance

Peer review

New results have been returned, need to collate and present

Patient Satisfaction Survey

Received from sites and tallied, to be presented in coming months

Ready to send out a new survey – investigating options

Dismissals for the month

2 for this month – argumentative, rude, profane, threatening

Compliance

Delinquent notes

Provider #3 – 12 → 71 → 44

Notification of delayed payment was effective

Getting weekly reports, notifying finance and provider(s)

Contacted LT company regarding provider #3 and plan in place

Risk Management



RMC meeting scheduled for January was postponed

Will reschedule in the next few weeks

Risk Management



Risk Management Goals

- Risk Management Plan ✓
- Risk Management Committee ✓
- Current risk assessment – in progress (further along)
- Quarterly risk assessments - pending
- Annual Risk Management Report – pending
- Risk Management Training plan developed and implemented – in progress

Action Items

Credentialing and privileging

- Ms. Megan Carson, PA, to start full-time at Uptown FP as soon as her SC licensure is in place
- Mr. Johnathan “Chris” McCaslan, PA, to start full-time at LC4 on 2/4/19
- Ms. Nicole Price, PNP, working as LT at Hometown Peds